Public Health Automation Division

Program Operating Plan

Program or Division Name	Public Health Automation Division
Bureau	Bureau of Application & Integration Development
Associateship	Information Systems
Program Purpose	The purpose of the Public Health Automation Division (PHA) is to provide **programming services** to the programs of the Programs Deputyship. Programming services includes development of **new releases** or procurement of automated systems**, upgrades and support** of existing automated systems, and automation **consulting** services.
Major Responsibilities	• **New releases -** develop or procure automated systems using the TDH Software Development Life Cycle (SDLC) methodology. • **Upgrades and support** – maintain existing automated systems through upgrades and support. Provide **consulting** services.
Population Served	TDH and its Customers
Contact Information	Sherri Conner Director of Public Health Automation Phone: 512.458.7397; Fax: 512.458.7742 Sherri.conner@tdh.state.tx.us Location: Tower Building, Room T203.80 Mailing address: 1100 W. 49th Street, Austin, TX 78756

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Program Objectives	
Fiscal Year 2003 Objectives	• Provide ongoing upgrades and support for 78 application systems • Provide programming services based upon prioritization of projects by customers • Provide consulting services to customers as needed
Services Provided/ Activities	**Health Care Safety Net Services**
	N/A
	Essential Public Health Services (EPHS)
	N/A
	Administrative Activities
	• Develop new releases of Application Software • Upgrade and support 78 existing systems • Provide consulting services
Program Evaluation	**Performance Measures**
Performance Measures: State	N/A
Performance Measures: Federal	N/A
Mandate/authority	N/A
Origins of program (if no mandate)	The PHA Division was created as part of the central office support function for application development and support services for public health programs.
Program Rules	N/A
Advisory Committee or Regulatory Board	N/A

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